

ACT Withdrawal Service System Review and Re-design.

Summary of consultations.

This document summarises Phase 2 of the ACT Withdrawal Review and Redesign Project being undertaken by 360Edge, commissioned by ACT Health (through ATODA). Phase 1 comprised the development and validation of the Terms of Reference, while Phase 2 was the primary exploration phase. ATODA facilitated consultations between 360Edge and key stakeholders.

Linda Jenner from 360Edge conducted site visits to AOD services in the ACT during the period 29 August and 6 September 2016 to consult with service providers. Four consumer consultation group sessions were also conducted. Table 1 summarises the consultations in order of conduct.

Table 1. Summary of consultations.

Service name	Number of staff consulted	Consumer consultation
Althea Wellness Centre (Directions)	3	
AOD Clinicians Working Group (held at ATODA)	9	
Karralika Programs	3	5
CatholicCare Canberra	2	
Directions	2	
Arcadia House (Directions)	1	5
Lesley's Place (Toora Women)	3	
Alcohol and Drug Services ACT Health	7	
Adolescent Drug Withdrawal Unit (Ted Noffs Foundation)	2	5
Canberra Recovery Services (Salvation Army)	3	
Canberra Alliance for Harm Minimisation and Advocacy (CAHMA)	4	2

Information provided to the review throughout the consultations will be summarised and reported to the sector by 360Edge at Forum 2 to be held in October 2016.

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Service System
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July – December,
2016

Commissioned by
ACT Health
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