

► THE SALVATION ARMY

Canberra City Oasis Drug and Alcohol Support Service, The Salvation Army

Provides a non-residential rehabilitation program for people aged 12 years and over wanting to address their ATOD issues, and their families.

Phone:	(02) 6248 7191
Fax:	(02) 6249 8166
Mailing Address:	GPO Box 435, Canberra ACT 2601
Email:	nicole.smith@aue.salvationarmy.org
Location:	1 Elder Street, Braddon
Parent organisation:	The Salvation Army
Opening hours:	9am – 5pm, Monday – Friday
Treatment approach:	Harm minimisation



ACCESS CRITERIA

Target Group: Females and males, 12 years and over wanting to address their ATOD issues, and their families.

Area serviced: ACT and interstate.

Income required: No, support can be provided to access income support.

Disability access: Limited access available.

Detox required before accessing program: No.

Documentation required: No.

Medication: People accessing the service can be on prescription medications, including pharmacotherapies.

Parents with accompanying children: Yes.

Couples: Partners may access the service for information and education; however, are not able to access it as an individual whilst their partner is undergoing treatment.

HOW TO ACCESS / REFERRALS

Contact: By phone or email, 9am – 5pm, Monday – Friday.

Referral: Self or worker referral. Referrals are accepted for people on court orders.

Waiting list: Dependant on service demand and staffing levels.

INTAKE AND ASSESSMENT

From 9.30am – 4.30pm, Monday – Friday. An appointment is required for an initial face-to-face or over-the-phone assessment.

PROGRAM/S

Provides individual counselling, outreach, life skills development, case management, relapse prevention and information for individuals, schools and community groups. Groups may be run on relapse prevention, anxiety, addiction, gambling, and anger management as required.

Also provides the Very Important Families (VIFs) support group, 7pm – 9.30pm on the first Wednesday of every month, for parents and families affected by familial ATOD issues.

COMORBIDITY

Provides holistic counselling for comorbidity issues. Staff are trained in mental health and assessments include a mental health component. Provides comorbidity and mental health specific information and referrals. Access to a Provisional Psychologist with experience in acceptance commitment therapy, cognitive behaviour therapy and motivational interviewing is available.

ALEXANDER MACONOCHE CENTRE

Referrals are accepted from Community Based Corrections as part of parole conditions.

ABORIGINAL AND TORRES STRAIT ISLANDER

Staff undertake Aboriginal and Torres Strait Islander cultural awareness training. Referrals to Aboriginal and Torres Strait Islander services can be provided.

CULTURALLY AND LINGUISTICALLY DIVERSE

Staff undertake basic cultural awareness training.

TOBACCO MANAGEMENT

Assessments include a component related to smoking, and smoking cessation information and resources are available. Cognitive behavioural strategies to support smoking cessation may also be discussed. Referrals may be provided for tobacco management advice and support.

COST

Free for young people. Donations welcome.

STAFF

Alcohol and Other Drug Worker/Provisional Psychologist, Family Support Worker and Chaplain.

FAMILIES/CARERS

Families and carers can access the program at the consent of the young person. Also provides a support group for parents and families. Chaplaincy and Pastoral Care are provided as required, and families and carers can access the program for support regarding a family member's ATOD issues.

Canberra Recovery Services, The Salvation Army

Provides a 10 month (43 week) residential rehabilitation program for men and women experiencing ATOD and/or gambling dependencies.

Phone:	(02) 6295 1256
Fax:	(02) 6295 3766
Mailing Address:	PO Box 4181, Kingston ACT 2604
Email:	crs@aue.salvationarmy.org
Website:	www.salvos.org.au
Location:	5-13 Mildura Street, Fyshwick
Parent organisation:	The Salvation Army
Opening hours:	8am – 5pm, Monday – Friday
Treatment approach:	Abstinence



ACCESS CRITERIA

Target Group: Males and females over 18 years of age inclusively, with ATOD and/or gambling dependencies.

Area serviced: ACT and interstate.

Income required: Yes, assistance to access income support can be provided.

Disability access: No.

Detox required before accessing program: Yes.

Documentation required: Medicare and Centrelink numbers are required, other documentation determined through the assessment process.

Medication: Prescription medications may be taken whilst in program. Enquiries regarding medications should be directed to the Assessment Officer.

Parents with accompanying children: No; however, ongoing support is available to families.

Couples: No.

HOW TO ACCESS / REFERRALS

Contact: By phone or in person, 8am – 5pm, Monday – Friday.

Referral: Worker referral. Referrals are accepted for people on court orders.

Waiting list: Varies, people on the waiting list are encouraged to stay in contact. Additional support services can be arranged while on the waiting list.

INTAKE AND ASSESSMENT

Assessments are usually conducted over the phone. Enquiries should be directed to the Assessment Officer and an appointment for a telephone assessment will be made. All assessments are completed within 24 hours of a request being received. Referrals to other Salvation Army services may be suggested if considered appropriate. Intake is available from 9am – 3pm, Monday – Thursday; however, intake day and times can vary according to circumstances.

PROGRAM/S

Provides a long-term residential program with staged and case managed exit points involving group and individual support sessions, work therapy, social activities, numeracy and literacy classes and attending Chapel. Participants attend local Alcohol, Narcotics or Gambling Anonymous meetings as part of their program. Participants are required to participate in all program activities, and various community meetings.

COMORBIDITY

Provides case management with a focus on ATOD and mental health. Some staff are trained in basic mental health and assessments include a mental health component. Comorbidity and mental health specific information and referrals are provided and access to a Psychologist is available.

ALEXANDER MACONOCHE CENTRE

Referrals to residential treatment are accepted from Community Based Corrections as part of parole conditions.

ABORIGINAL AND TORRES STRAIT ISLANDER

Provides Aboriginal and Torres Strait Islander specific support and referrals, working with Winnunga Nimmityjah Aboriginal Health Service.

CULTURALLY AND LINGUISTICALLY DIVERSE

Culturally and linguistically diverse information, resources and referrals can be provided as required. All staff are required to hold appropriate qualifications with a cultural diversity aspect.

TOBACCO MANAGEMENT

Assessments include a component related to smoking, and access to smoking cessation support and resources is offered. Weekly smoking cessation lectures and groups are provided. A designated smoking area is also provided. All staff undertake tobacco management training. Referrals may be provided for tobacco management advice and support.

COST

One week's rent in advance plus a one-off \$10 chemist fee. Rental fee is based on people's level of income support.

STAFF

Manager, Assistant Manager, Team Leader, Case Workers, Cook/Housekeeper and Support Workers. Access and referrals to Medical services and Mental Health is also available.

FAMILIES/CARERS

Families and carers are welcome to visit the centre and can be supported to access other Salvation Army Programs such as the Canberra City Oasis Drug and Alcohol Support Service. Day leave on weekends is available after completing four weeks of the program, fortnightly weekend leave is available to people who have completed nine weeks of the program.

OTHER

This program is potentially undergoing a number of developments in the coming months.